

Privacy Policy Statement

We, Infinitus Health Products (Thailand) Co., Limited (“INFINITUS”), take our customers’ privacy seriously and we will only collect and use your personal information as outlined below.

Data protection is a matter of trust and your privacy is important to us. Your personal information is collected only where it is necessary for us to do so and we will only keep your information for as long as we are either required to by law or as is relevant for the purposes for which it was collected.

You can visit the Site and browse without having to provide personal details. During your visit to the Site you remain anonymous and at no time can we identify you unless you have an account on the Site and log on with your username and password.

If you have any comments or suggestions, we would be pleased to receive them at our address or by emailing us at cs.global@infinitus-int.com

Alternatively you may call us at 001 8008523978 from 9am to 6pm on Monday to Friday (except Public Holiday).

Our Privacy Statement complies with newly amended Computer Crimes Act (No. 2) B.E. 2560 and the draft Personal Data Protection Act which is currently still under consideration by the Thai Government.

Collection of Personal Information

INFINITUS does not sell, share or trade customers’ personal information collected online with third parties. Personal information collected online will only be disclosed within our corporate group for internal use only.

When you create an INFINITUS account the personal information we collect may include the following personal information of yours:-

- Name
- Identity card number or work permit number
- Billing / Delivery Address
- Email Address
- Telephone Number
- Mobile Number
- Date of Birth
- Gender

The personal information we collect from you will be used in some or all of the following ways:

- (a) To deliver the products you have purchased from INFINITUS;
- (b) To update you on the delivery of the product and for customer support purposes;
- (c) To provide you with relevant product information;
- (d) To process your orders and to provide you with the services and information offered through our website and which you request;
- (e) Furthermore, the information that you provide to us will be used to administer your account with us; verify and carry out financial transactions in relation to products that ordered online; understand and improve the usability and consumers' behavior on our website; identify visitors on our website; carry out research on our users' demographics; send you information we think you may find useful or which you have requested from us, including information about our products and services, provided you have indicated that you have not objected to being contacted for these purposes;
- (f) We may pass your name and address onto a third party in order to make delivery of the product to you (for example to our courier or supplier) and in doing so, INFINITUS shall assume full responsibility for the use of such information by our duly appointed courier or supplier;
- (g) When you register as a user on INFINITUS website, we will also use your personal information to send you marketing and/or promotional materials from time to time. You can unsubscribe from marketing information at any time by using the unsubscribe function within the electronic marketing material.

Payments that you make through the Site will be processed by a duly appointed payment gateway provider of INFINITUS. You must only submit to us or the Site information which is accurate and to inform us of changes.

Your actual order details may be stored with us but for security reasons cannot be retrieved directly by us. However, you may access this information by logging into your account on the Site. Here you can view the details of your orders that have been completed, those which are open and those which are shortly to be dispatched and administer your address details, bank details and any newsletter to which you may have subscribed. You undertake to treat the personal access data confidentially and not make it available to any other third party. We cannot assume any liability for misuse of passwords unless this misuse is due to our negligence or misconduct

Data Transmission Statement

All the personal information you provide us is kept in confidence and protected. We may for the aforementioned purposes of collecting personal information provide, transmit or disclose the relevant information to the below party or parties (in Thailand or overseas): -

- (a) Our subsidiaries, affiliated companies and other related companies for the provision of INFINITUS' products/services;
- (b) Our business partners (for example, when we need to use your information with a product supplier to activate, register and improve a product);
- (c) Persons who assists us in implementing this Privacy Policy;

- (d) Agents, contractors or service providers who provide services for us in relation to administration, order processing, settlement of payment, credit reference, recovery of overdue payment and our business operations;
- (e) Persons and companies who are bound by confidentiality agreements with us; and
- (f) Persons to whom we are obliged to disclose the relevant information under the applicable laws.

Updating Your Personal Information

You can update your personal information anytime by accessing your account on INFINITUS website.

Security of Your Personal Information

INFINITUS ensures that all information collected will be safely and securely stored. We protect your personal information by:

- (a) Restricting access to personal information; and
- (b) Maintaining technology products to prevent unauthorised computer access.

INFINITUS uses industry standard of 256-bit SSL (secure sockets layer) encryption technology when processing your financial details. If you cease to be a distributor of INFINITUS, any personal information previously retained by the Company will be destroyed securely in accordance with industry practices.

Disclosure of Personal Information

Save and except in accordance with our personal data transmission statement above, we will not share your information with any other organisations other than related companies and those third parties directly related to the delivery of the products you have purchased from INFINITUS website unless required by the law to do so.

When you visit INFINITUS, our company servers will automatically record information that your browser sends whenever you visit a website. Such data may include:

- (a) Your computer's IP address;
- (b) Browser type;
- (c) Webpage you were visiting before you came to our site;
- (d) The pages with in INFINITUS you visit; and
- (e) The time spent on those pages, items and information searched for on our site, access times and dates, and other statistics.

Such information is collected for analysis and evaluation in order to help us improve our site and the services and products we provide. Such data will not be used in association with any other personal information.

As part of the above, INFINITUS may use Google Analytics features based on Display Advertising, including but not restricted to the following: Remarketing, Google Display Network Impression Reporting, DoubleClick Campaign Manager integration, and Google Analytics Demographics and Interest Reporting. Using the Google Ads Settings (<https://www.google.com/settings/ads>), you can opt-out of Google Analytics for Display Advertising and customize Google Display Network ads.

Changes to the Privacy Policy

INFINITUS reserves the right to modify and change the Privacy Statement at any time. Any changes to this policy will be published on our site.

Complaints about breaches of privacy

If you are not satisfied with the way in which we handle your enquiry or complaint, please don't hesitate to contact us at cs.global@infinitus-int.com

Translation

The translation of this Privacy Policy Statement in any language is provided for the purpose of convenience only and is not intended to make any modification to this Privacy Policy Statement. Should there be any conflict between the English version of this Privacy Policy Statement and the version in any other language, the English version shall prevail.